

Discipline: Quality Management

Annotation

Labor intensity: 2 ECTS, 72 academic hours.

Final control form: test

The Quality Management course is based on a systematic presentation of theoretical and practical foundations of quality management as a type of management activity. In him the emergence and main phases of development of quality management are presented, outlines the evolution of approaches to the definition of the category of quality. Separate place paid to the study of the content of various schools (American, Japanese, European), and also modern approaches and directions of quality management.

The content of the course is based on the need for students to master theoretical and practical foundations of quality management.

Relationship with other disciplines of the specialty: for successful development disciplines students must master such disciplines as "Management Theory", "Fundamentals of Management", "Project Management", "Financial Management", "Application of economic and mathematical models in management" and others.

Requirements for the initial levels of knowledge and skills of students: basic knowledge of the basics theory and practice of management, mathematical statistics, skills in systems analysis of phenomena and processes in the organization.